

Front Desk Mode: Disabled

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On-Demand Visits

Visit enters the waiting room. Any clinician toggled on receives a message that a patient has arrived in the waiting room. The Clinician then picks the patient up from the waiting room to start visit



1. For an on demand visit to be available...

a. A clinician must be **toggled available**



b. The practice hours must be set to **active**



2. Once a patient has requested a visit, all clinicians toggled available will receive a notification.



Scheduled Visits

Scheduled visit's are routed directly to the provider you are scheduled with



1. The clinician will receive a notification even if they are not toggled available



2. On-Demand hours **do not** need to be set to active

☐ ACTIVE