

Last Modified on 09/25/2024 1:58 pm EDT



## Waiting Room Colors

The colors in the waiting room help designate where the patient is at in their telemedicine journey. Below you will find the list of colors and their definitions.

• Yellow: The patient has entered the waiting room and has yet to communicate with a user from the practice.

ALEX LEE Account: Mike Bemis Anytime Test	Male I 24 yo I 55 lbs * Not in List * Visit #206688	0 mins	C	VISIT REQUESTED
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• **Orange:** Front Desk Virtual Check-In is in progress.



• Blue: Patient Routed to Clinician – Waiting to be seen.

ALEX LEE Account: Mike Bemis Anytime Test	Male I 24 yo I 55 lbs * Not in List * Visit #206690	1 mins	Ċ	Routed VISIT REQUESTED Sara Anne M.D.			
StageRay Clark/ StageSara Anne/							

**Green:** Clinician has begun the virtual visit.



## • **Red**: Visit completed.

