



Waiting Room Colors

The colors in the waiting room help designate where the patient is at in their telemedicine journey. Below you will find the list of colors and their definitions.

• Yellow: The patient has entered the waiting room and has yet to communicate with a user from the practice.



• Orange: Front Desk Virtual Check-In is in progress.



• Blue: Patient Routed to Clinician - Waiting to be seen.



• Green: Clinician has begun the virtual visit.



• Red: Visit completed.

