


Opting Not to Comply

Last Modified on 02/22/2023 2:27 pm EST

| | | |
|---|---|---------------------------|
|  | Anytime Pediatrics Opting Not to Comply | |
| | Approved by: Cayce Branyon and Emily Smith | |
| | Approved Date: 11/1/2022 | Next Review: 11/1/2023 |

| | |
|---|---|
| Responsible Party: Anytime Pediatrics Leadership | Institution/Entries Applies to: Anytime Pediatrics |
| Policy Number AP 012 | Originating Department: Anytime Pediatrics |
| Document Type: Guideline | Section: Clinical |
| Policy Level: Triage | Policy Start Date: 11/1/2022 |

SCOPE: Triage Nurse, RN, Registered Nurse

POLICY: Patients/clients have the right to be involved in all aspects of his or her care. This includes the right to refuse treatment or care and may include opting not to comply with the recommendations of the triage nurse as well as the provider.

PROCEDURE: Once informed of intention not to comply with recommendations; the triage nurse will attempt a reassessment

- Reassessment should include the patient/caller's understanding of the seriousness of the situation and the patient/caller's ability to act in his/her or the patient's own best interest.
- If the patient/caller is deemed to understand the consequences of non-compliance with the recommended disposition AND is thought to be competent to make this decision, the nurse will acknowledge the patient/caller's wishes, document the situation comprehensively, and close the call with the invitation to call back at any time.

RELATED POLICIES: none

EXCEPTIONS: Patient identified at risk of harming self or others. Patient with identified concerns regarding competency or ability to act in his own best interest.