

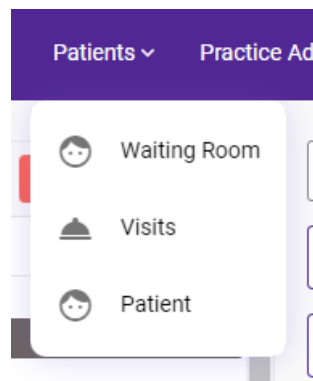
How to View Encounter History

Last Modified on 09/25/2024 1:25 pm EDT

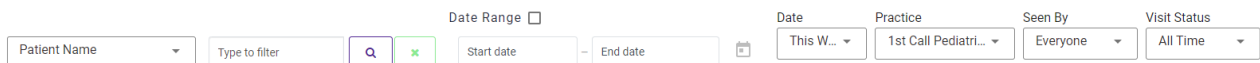


How to review patient encounters

1. From home screen click on "Patient" and scroll down to "Visits" as reflected in screenshot below.

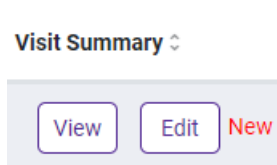


2. You can search by the patient, encounter date, practice, and seen by.



3. Once you find the encounter you are looking for, select the VIEW button to review the encounter details.

- **The NEW symbol next to the visit will be removed when the visit has been reviewed and the encounter has been marked as checked**



3. For every Anytime telemedicine visit you will be able to access:

- Encounter details and Nurse notes

- Download or review files and images that were shared during the encounter
 - If the patient or the provider did not share files or images this button will not appear on the visit summary
- Download the entire summary into a PDF document
- Download the chat history
- Copy the details to the clipboard
- Mark the encounter as checked to indicate the encounter has been reviewed

Visit Overview
Checked On

Big Heart Pediatrics

Patient	Aydin Mumcu	Date And Time	01/20/2023 12:46 AM, CST
Date of Birth, age	01/20/2020, 3 years	Call Type	Triage Call
Nurse	Miranda Bailey, RN	Reason For Call	
Clinician	Dr. David Blackwell MD	Disposition	Call EMS 911 Now, Call Local Agency Now

Triage Nurse Notes

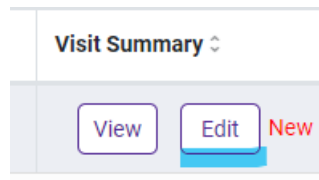
- 1/20/23, 1:46 AM Miranda Bailey, RN: tes

Additional Notes

Gender	Unspecified	Caller Name	Alp Mumcu
Weight		Call Back Number	3475417479
Temperature	°F	Email	
Allergies		Relationship	Guardian
Medications		Account Holder ID	279429
Patient ID	374753	Call Length	0 minutes
Phone Encounter ID	35157	Link to Other Calls	
Tags			

How to add a note to a triage encounter

- Click on the patient tab and select Visits
- To add an additional note to a triage encounter, click on the EDIT button



- Scroll to the bottom of the screen. You will see an area to type your note. Once you have finished typing your note, click SAVE
 - Once you click SAVE, the note will be added. A time stamp with the User's name will also appear for reference.
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