

How to view triage encounters on the Anytime Clinician App

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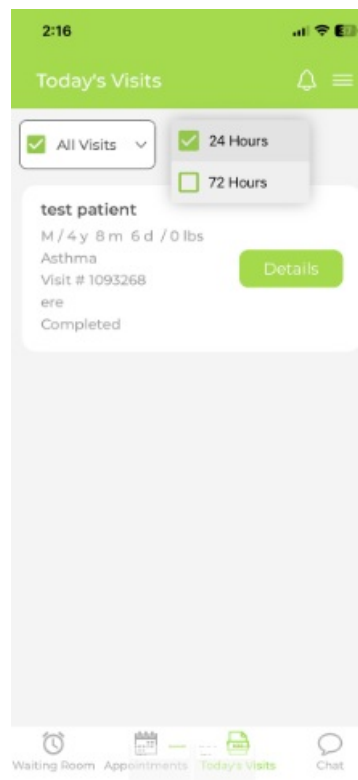


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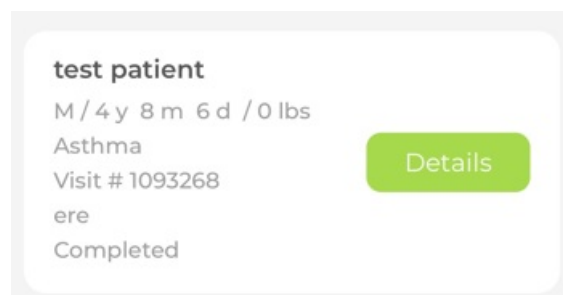
- Download the Anytime Clinician App from the Apple Store or the Google Play Store
- Log in using your current credentials that you use to access the web platform.
 - If you are unsure what your credentials are, reach out to our [customer service department](#) to verify if your account has been established.
- Once you are logged in, click on the Today's Visits icon on the bottom of the screen



- Your current nurse triage encounters will be listed. Use the filter at the top of the screen to view encounters from the past 72 hours.



- Select details to see the details of that encounter



- On the details page, you will see all of the encounter information.
- At the bottom of the screen, you can select the phone icon to call the patient directly from the App.



- This will allow you to block your cell phone number when you reach out to patients